

**Subject:** Zoom for Government  
**From:** JLab CST Division <JLab\_IT-Division@jlab.org>  
**Date:** 11/12/21, 1:29 PM  
**To:** <marki@jlab.org>

JLab Internal Memo



## INTERNAL MEMO

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November 12, 2021

Sent on behalf of the CST Division

**SUBJECT: New VTC Platform: Zoom for Government**

**CONTACT: CST Help Desk at [helpdesk@jlab.org](mailto:helpdesk@jlab.org).**

The lab recently acquired Zoom for Government (ZoomGov) for videoconferencing and webinars to replace BlueJeans in January 2022. The CST Division has setup Single Sign-On (SSO) with JLab for authentication to ZoomGov and would appreciate help testing ZoomGov during the month of November. We expect to start supporting ZoomGov for production use in December.

This gives people time to transition before our BlueJeans contract expires on January 31, 2022.

To get started, please visit the [Getting Started with JLab's Zoom Gov Instance](#) knowledge base (KB) article for help with logging into the lab's ZoomGov instance and helpful training material. It is important to know that ZoomGov is accessed via the zoomgov.com domain and is not accessible at the zoom.us domain. We will continue to build out the [Zoom KB](#) as we test and work through your questions. More information will be provided in the next few days on live, virtual Zoom training sessions.

The rollout of ZoomGov for production use is planned for December but testing and training sessions will go a long way to making the production rollout successful.

If you have any questions or concerns, please email [helpdesk@jlab.org](mailto:helpdesk@jlab.org).

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