

**Subject:** Your Incident INC0076325 has comments added - zoom: could not find Zoom Gov add-in for the Outlook web app for Linux  
**From:** IT Service Desk <jlab@servicenowservices.com>  
**Date:** 1/3/22, 12:39 PM  
**To:** marki@jlab.org

**Subject:** zoom: could not find Zoom Gov add-in for the Outlook web app for Linux

**Incident:** INC0076325

## Comments:

---

**01-03-2022 12:38:43 PM EST - Joel Watkins**

Additional comments

Hi Mark,

Could you please try and access the link directly: <https://appsource.microsoft.com/en-us/product/office/WA104381712?src=office&corrid=f12071c1-bd0d-4e5d-bcd6-924c37dedc38&omexanonuid=&referralurl=>

That should take you to where you can add the O365 web app plug-in, please let me know if it does not work. We have noticed that it can take some time to add the plug-in using Firefox so Chrome would probably work better if that is an option.

Thanks,  
Joel

---

**12-22-2021 05:21:15 PM EST - Mark Ito**

Additional comments

received from: marki@jlab.org

Running Fedora 35 and using the Firefox browser. The download center does not show an option for this add-in. It shows a "Zoom Extension for Browsers" but that seems like it is for Google Calendar.

You can view all the details of the incident by following the link below:

[Take me to the Incident](#)

## Original Request:

Running Fedora 35 and using the Firefox browser. The download center does not show an option for this add-in. It shows a "Zoom Extension for Browsers" but that seems like it is for Google Calendar.

Ref:MSG0474314\_oXRgBloyuechmnXoTUmt